

Cisco BroadCloud Carrier

CPE Phase Out Schedule Announcement

Service Platform:	Cisco BroadCloud Carrier
Market Regions:	NAMER, EMEA, APAC, CANADA, FED
Announcement Date	Monday Jan 4 th 2021 - UPDATED
Information:	Phase Out Dates for certain CPE
Affected Models:	<p>IP Phones</p> <ul style="list-style-type: none"> • Polycom SoundPoint – All Models • Polycom SoundStation – Model 4000 Only • AudioCodes IP Phones - All Models • Snom IP Phones - All Models • Panasonic IP Phones – All IP Desk Phone Models • Aastra/Mitel IP Phones – All Models • Gigaset IP Phones – All Models • Vtech IP Phones – All Models • Cisco SPA5xx IP Phones – All Models <p>ATAs</p> <ul style="list-style-type: none"> • Mediatrix ATAs – All Models • Polycom (Obihai) ATAs – All Models • Cisco SPA122, SPA2102, SPA8000
What’s Changing:	<p>Per the Phasing Out section on page 4 of the Carrier CPE Strategy Guide 2020 – 2023: https://xchange.broadsoft.com/node/1043871</p> <p>BroadCloud Carrier is announcing the Phase Out dates for the devices listed in this Announcement.</p>

Phase Out Schedule:	For the Devices Listed on this Announcement: <ul style="list-style-type: none">• June 30, 2021 - No new Adds or Purchases• June 30, 2022 - Devices stop functioning
Phase Out Details:	<p>No New Phase Out CPE Adds or Purchases – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).</p> <p>Devices stop functioning – the date when Cisco BroadCloud Carrier will disable the Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer.</p>
Mandatory Actions:	<ul style="list-style-type: none">• Starting now, Customers should stop adding Phased Out devices to the Platform.<ul style="list-style-type: none">○ Stop Ordering Phase Out devices – SPs should unassign the Phase Out devices from their Sales Organizations via the SP portal, Modify Pricing Option - https://xchange.broadsoft.com/node/543○ Stop Adding them via the Add Ported method by requesting that the Phase Out devices be removed from the offer. Please coordinate with your Cisco Account team to have the devices un-exposed to your catalog.• Customers should start transitioning to CPE identified in the Cisco Enhanced or 3rd Party Basic devices listed on slide 4 of the Carrier CPE Strategy Guide 2020 – 2023 - https://xchange.broadsoft.com/node/1043871<ul style="list-style-type: none">○ If the Cisco Enhanced or 3rd Party Basic devices do not appear in your SP Product Catalog, please

	<p>coordinate with your Cisco Account team to have the devices exposed to your catalog.</p>
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